

Availability and performance of the PSD2 API channel

This document provides an updated overview of the statistics defined in the guidelines by the EBA.

Availability and success rate of the PSD2 APIs

The table below contains the daily availability and the daily success rate of all the PSD2 APIs combined. To compare these figures with the client interface please check below in this document.

| Date | Uptime | Downtime | AIS success rate | AIS error rate | PIS | CIS |
|------------|---------|----------|------------------|----------------|-----|-----|
| 1/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 2/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 3/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 4/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 5/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 6/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 7/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 8/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 9/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 10/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 11/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 12/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 13/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 14/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 15/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 16/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 17/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 18/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 19/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 20/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 21/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 22/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 23/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 24/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 25/06/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 26/06/2020 | 99.48% | 0.52% | 99.19% | 0.81% | N/A | N/A |
| 27/06/2020 | 99.78% | 0.22% | 99.02% | 0.98% | N/A | N/A |
| 28/06/2020 | 99.51% | 0.49% | 99.01% | 0.99% | N/A | N/A |
| 29/06/2020 | 99.52% | 0.48% | 99.03% | 0.97% | N/A | N/A |
| 30/06/2020 | 99.66% | 0.34% | 99.01% | 0.99% | N/A | N/A |
| 1/07/2020 | 99.36% | 0.64% | 99.03% | 0.97% | N/A | N/A |
| 2/07/2020 | 99.65% | 0.35% | 99.00% | 1.00% | N/A | N/A |
| 3/07/2020 | 99.44% | 0.56% | 99.03% | 0.97% | N/A | N/A |
| 4/07/2020 | 99.76% | 0.24% | 99.09% | 0.91% | N/A | N/A |
| 5/07/2020 | 99.67% | 0.33% | 99.99% | 0.01% | N/A | N/A |

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|-------------------|---------|-------|---------|-------|-----|-----|
| 6/07/2020 | 99.73% | 0.27% | 99.02% | 0.98% | N/A | N/A |
| 7/07/2020 | 99.81% | 0.19% | 99.15% | 0.85% | N/A | N/A |
| 8/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 9/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 10/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 11/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 12/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 13/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 14/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 15/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 16/07/2020 | 99.90% | 0.10% | 100.00% | 0.00% | N/A | N/A |
| 17/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 18/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 19/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 20/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 21/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 22/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 23/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 24/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 25/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 26/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 27/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 28/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 29/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 30/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 31/07/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 1/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 2/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 3/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 4/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 5/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 6/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 7/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 8/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 9/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 10/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 11/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 12/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 13/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 14/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 15/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 16/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 17/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 18/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |

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|------------|---------|-------|---------|-------|-----|-----|
| 19/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 20/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 21/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 22/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 23/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 24/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 25/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 26/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 27/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 28/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 29/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 30/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |
| 31/08/2020 | 100.00% | 0.00% | 100.00% | 0.00% | N/A | N/A |

Performance of the PSD2 APIs

The table below contains the daily average performance in ms per PSD2 API.

| Date | CIS Response | PIS Response | Accounts AIS | Transactions AIS | Balance AIS |
|------------|--------------|--------------|--------------|------------------|-------------|
| 1/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 2/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 3/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 4/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 5/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 6/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 7/06/2020 | N/A | N/A | 325 | 618 | 592 |
| 8/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 9/06/2020 | N/A | N/A | 460 | 663 | 577 |
| 10/06/2020 | N/A | N/A | 629 | 876 | 577 |
| 11/06/2020 | N/A | N/A | 635 | 851 | 497 |
| 12/06/2020 | N/A | N/A | 693 | 3243 | 509 |
| 13/06/2020 | N/A | N/A | 798 | 1232 | 586 |
| 14/06/2020 | N/A | N/A | 612 | 827 | 486 |
| 15/06/2020 | N/A | N/A | 693 | 916 | 551 |
| 16/06/2020 | N/A | N/A | 1056 | 1074 | 540 |
| 17/06/2020 | N/A | N/A | 763 | 912 | 512 |
| 18/06/2020 | N/A | N/A | 657 | 1246 | 938 |
| 19/06/2020 | N/A | N/A | 720 | 946 | 503 |
| 20/06/2020 | N/A | N/A | 677 | 979 | 510 |
| 21/06/2020 | N/A | N/A | 602 | 792 | 500 |
| 22/06/2020 | N/A | N/A | 638 | 883 | 640 |
| 23/06/2020 | N/A | N/A | 534 | 2188 | 612 |
| 24/06/2020 | N/A | N/A | 537 | 797 | 558 |
| 25/06/2020 | N/A | N/A | 1450 | 1582 | 533 |

| | | | | | |
|------------|-----|-----|------|------|-----|
| 26/06/2020 | N/A | N/A | 584 | 585 | 0 |
| 27/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 28/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 29/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 30/06/2020 | N/A | N/A | 0 | 0 | 0 |
| 1/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 2/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 3/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 4/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 5/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 6/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 7/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 8/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 9/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 10/07/2020 | N/A | N/A | 0 | 0 | 0 |
| 11/07/2020 | N/A | N/A | 855 | 1078 | 709 |
| 12/07/2020 | N/A | N/A | 620 | 799 | 591 |
| 13/07/2020 | N/A | N/A | 501 | 837 | 545 |
| 14/07/2020 | N/A | N/A | 862 | 676 | 560 |
| 15/07/2020 | N/A | N/A | 1489 | 1924 | 599 |
| 16/07/2020 | N/A | N/A | 437 | 777 | 509 |
| 17/07/2020 | N/A | N/A | 721 | 1035 | 625 |
| 18/07/2020 | N/A | N/A | 486 | 780 | 590 |
| 19/07/2020 | N/A | N/A | 803 | 1047 | 509 |
| 20/07/2020 | N/A | N/A | 504 | 1334 | 692 |
| 21/07/2020 | N/A | N/A | 571 | 897 | 712 |
| 22/07/2020 | N/A | N/A | 603 | 840 | 683 |
| 23/07/2020 | N/A | N/A | 696 | 1100 | 681 |
| 24/07/2020 | N/A | N/A | 777 | 1025 | 604 |
| 25/07/2020 | N/A | N/A | 523 | 833 | 620 |
| 26/07/2020 | N/A | N/A | 492 | 1144 | 642 |
| 27/07/2020 | N/A | N/A | 564 | 981 | 704 |
| 28/07/2020 | N/A | N/A | 676 | 904 | 627 |
| 29/07/2020 | N/A | N/A | 1041 | 1243 | 674 |
| 30/07/2020 | N/A | N/A | 1016 | 1053 | 569 |
| 31/07/2020 | N/A | N/A | 474 | 741 | 515 |
| 1/08/2020 | N/A | N/A | 814 | 1067 | 584 |
| 2/08/2020 | N/A | N/A | 1333 | 1179 | 620 |
| 3/08/2020 | N/A | N/A | 566 | 783 | 539 |
| 4/08/2020 | N/A | N/A | 1060 | 1107 | 650 |
| 5/08/2020 | N/A | N/A | 502 | 804 | 612 |
| 6/08/2020 | N/A | N/A | 1401 | 963 | 569 |
| 7/08/2020 | N/A | N/A | 1026 | 1222 | 591 |
| 8/08/2020 | N/A | N/A | 944 | 1101 | 550 |

| | | | | | |
|------------|-----|-----|------|------|-----|
| 9/08/2020 | N/A | N/A | 862 | 1153 | 509 |
| 10/08/2020 | N/A | N/A | 1035 | 1441 | 580 |
| 11/08/2020 | N/A | N/A | 797 | 868 | 548 |
| 12/08/2020 | N/A | N/A | 1316 | 1686 | 579 |
| 13/08/2020 | N/A | N/A | 890 | 1116 | 538 |
| 14/08/2020 | N/A | N/A | 812 | 1330 | 599 |
| 15/08/2020 | N/A | N/A | 1373 | 1785 | 529 |
| 16/08/2020 | N/A | N/A | 2025 | 2236 | 591 |
| 17/08/2020 | N/A | N/A | 889 | 1139 | 521 |
| 18/08/2020 | N/A | N/A | 1021 | 1445 | 508 |
| 19/08/2020 | N/A | N/A | 1469 | 1801 | 488 |
| 20/08/2020 | N/A | N/A | 1330 | 1410 | 517 |
| 21/08/2020 | N/A | N/A | 1716 | 1458 | 499 |
| 22/08/2020 | N/A | N/A | 1467 | 1490 | 493 |
| 23/08/2020 | N/A | N/A | 1560 | 1644 | 491 |
| 24/08/2020 | N/A | N/A | 1163 | 1253 | 530 |
| 25/08/2020 | N/A | N/A | 1510 | 1669 | 525 |
| 26/08/2020 | N/A | N/A | 1286 | 1744 | 517 |
| 27/08/2020 | N/A | N/A | 1277 | 1711 | 511 |
| 28/08/2020 | N/A | N/A | 1732 | 1711 | 479 |
| 29/08/2020 | N/A | N/A | 675 | 924 | 504 |
| 30/08/2020 | N/A | N/A | 1582 | 1691 | 461 |
| 31/08/2020 | N/A | N/A | 1832 | 1889 | 461 |

Availability and success rate of the client interface

The table below contains the monthly availability of the client interface (web browser).

| Date | Uptime | Downtime |
|-------------|---------|----------|
| June 2020 | 100.00% | 0.00% |
| July 2020 | 99.06% | 0.94% |
| August 2020 | 100.00% | 0.00% |

Performance of the client interface

The table below contains the daily average performance in ms of the client interface.

| Date | Browser interface |
|-----------|-------------------|
| 1/06/2020 | 1656 |
| 2/06/2020 | 1252 |
| 3/06/2020 | 1287 |
| 4/06/2020 | 1359 |
| 5/06/2020 | 1184 |
| 6/06/2020 | 1001 |

| | |
|-------------------|------|
| 7/06/2020 | 1002 |
| 8/06/2020 | 1206 |
| 9/06/2020 | 1145 |
| 10/06/2020 | 1094 |
| 11/06/2020 | 1025 |
| 12/06/2020 | 1144 |
| 13/06/2020 | 994 |
| 14/06/2020 | 1073 |
| 15/06/2020 | 1217 |
| 16/06/2020 | 1161 |
| 17/06/2020 | 1098 |
| 18/06/2020 | 1005 |
| 19/06/2020 | 1050 |
| 20/06/2020 | 952 |
| 21/06/2020 | 982 |
| 22/06/2020 | 1103 |
| 23/06/2020 | 1078 |
| 24/06/2020 | 1099 |
| 25/06/2020 | 1052 |
| 26/06/2020 | 1055 |
| 27/06/2020 | 975 |
| 28/06/2020 | 999 |
| 29/06/2020 | 1090 |
| 30/06/2020 | 1198 |
| 1/07/2020 | 1486 |
| 2/07/2020 | 1290 |
| 3/07/2020 | 1139 |
| 4/07/2020 | 939 |
| 5/07/2020 | 999 |
| 6/07/2020 | 1210 |
| 7/07/2020 | 1263 |
| 8/07/2020 | 1317 |
| 9/07/2020 | 1355 |
| 10/07/2020 | 1207 |
| 11/07/2020 | 984 |
| 12/07/2020 | 1048 |
| 13/07/2020 | 1213 |
| 14/07/2020 | 1228 |
| 15/07/2020 | 1129 |
| 16/07/2020 | 1196 |
| 17/07/2020 | 1157 |
| 18/07/2020 | 1106 |
| 19/07/2020 | 1212 |
| 20/07/2020 | 1182 |

| | |
|-------------------|------|
| 21/07/2020 | 1234 |
| 22/07/2020 | 1149 |
| 23/07/2020 | 1149 |
| 24/07/2020 | 1134 |
| 25/07/2020 | 1017 |
| 26/07/2020 | 1211 |
| 27/07/2020 | 1135 |
| 28/07/2020 | 1905 |
| 29/07/2020 | 1007 |
| 30/07/2020 | 986 |
| 31/07/2020 | 1048 |
| 1/08/2020 | 1110 |
| 2/08/2020 | 925 |
| 3/08/2020 | 1221 |
| 4/08/2020 | 1104 |
| 5/08/2020 | 1071 |
| 6/08/2020 | 1006 |
| 7/08/2020 | 979 |
| 8/08/2020 | 908 |
| 9/08/2020 | 928 |
| 10/08/2020 | 1020 |
| 11/08/2020 | 1041 |
| 12/08/2020 | 976 |
| 13/08/2020 | 1049 |
| 14/08/2020 | 1052 |
| 15/08/2020 | 937 |
| 16/08/2020 | 1016 |
| 17/08/2020 | 1107 |
| 18/08/2020 | 1045 |
| 19/08/2020 | 1028 |
| 20/08/2020 | 1021 |
| 21/08/2020 | 1025 |
| 22/08/2020 | 1041 |
| 23/08/2020 | 1041 |
| 24/08/2020 | 1024 |
| 25/08/2020 | 1063 |
| 26/08/2020 | 1000 |
| 27/08/2020 | 1010 |
| 28/08/2020 | 1000 |
| 29/08/2020 | 927 |
| 30/08/2020 | 947 |
| 31/08/2020 | 1146 |