

Availability and performance of the PSD2 API channel

This document provides an updated overview of the statistics defined in the guidelines by the EBA.

Availability and success rate of the PSD2 APIs

The table below contains the daily availability and the daily success rate of all the PSD2 APIs combined. To compare these figures with the client interface please check below in this document.

Date	Uptime	Downtime	AIS success rate	AIS error rate	PIS	CIS
1/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
2/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
3/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
4/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
5/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
6/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
7/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
8/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
9/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
10/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
11/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
12/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
13/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
14/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
15/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
16/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
17/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
18/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
19/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
20/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
21/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
22/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
23/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
24/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
25/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
26/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
27/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
28/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
29/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
30/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
31/10/2021	100%	0,00%	100%	0,00%	N/A	N/A
1/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
2/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
3/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
4/11/2021	100%	0,00%	100%	0,00%	N/A	N/A

5/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
6/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
7/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
8/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
9/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
10/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
11/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
12/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
13/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
14/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
15/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
16/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
17/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
18/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
19/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
20/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
21/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
22/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
23/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
24/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
25/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
26/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
27/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
28/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
29/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
30/11/2021	100%	0,00%	100%	0,00%	N/A	N/A
1/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
2/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
3/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
4/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
5/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
6/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
7/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
8/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
9/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
10/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
11/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
12/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
13/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
14/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
15/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
16/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
17/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
18/12/2021	100%	0,00%	100%	0,00%	N/A	N/A

19/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
20/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
21/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
22/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
23/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
24/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
25/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
26/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
27/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
28/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
29/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
30/12/2021	100%	0,00%	100%	0,00%	N/A	N/A
31/12/2021	100%	0,00%	100%	0,00%	N/A	N/A

Performance of the PSD2 APIs

The table below contains the daily average performance in ms per PSD2 API.

Date	CIS Response	PIS Response	Accounts AIS	Transactions AIS	Balance AIS
1/10/2021	N/A	0	426	602	0
2/10/2021	N/A	0	722	805	0
3/10/2021	N/A	0	521	701	0
4/10/2021	N/A	0	510	737	0
5/10/2021	N/A	0	527	700	0
6/10/2021	N/A	0	491	667	0
7/10/2021	N/A	0	463	654	0
8/10/2021	N/A	0	481	726	0
9/10/2021	N/A	0	764	882	0
10/10/2021	N/A	0	452	659	0
11/10/2021	N/A	0	754	611	0
12/10/2021	N/A	0	428	604	0
13/10/2021	N/A	0	453	673	0
14/10/2021	N/A	0	451	688	0
15/10/2021	N/A	0	418	612	0
16/10/2021	N/A	0	458	675	0
17/10/2021	N/A	0	498	701	0
18/10/2021	N/A	0	462	653	0
19/10/2021	N/A	0	783	873	0
20/10/2021	N/A	0	565	761	0
21/10/2021	N/A	0	553	800	0
22/10/2021	N/A	0	572	760	0
23/10/2021	N/A	0	533	724	0
24/10/2021	N/A	0	524	795	0
25/10/2021	N/A	0	522	788	0

26/10/2021	N/A	0	829	957	0
27/10/2021	N/A	0	494	716	0
28/10/2021	N/A	0	818	663	0
29/10/2021	N/A	0	464	655	0
30/10/2021	N/A	0	492	732	0
31/10/2021	N/A	0	489	746	0
1/11/2021	N/A	0	454	664	0
2/11/2021	N/A	0	497	732	0
3/11/2021	N/A	0	649	739	0
4/11/2021	N/A	0	404	656	0
5/11/2021	N/A	0	372	530	0
6/11/2021	N/A	0	653	743	0
7/11/2021	N/A	0	462	621	0
8/11/2021	N/A	0	452	654	0
9/11/2021	N/A	0	472	631	0
10/11/2021	N/A	0	424	583	0
11/11/2021	N/A	0	418	588	0
12/11/2021	N/A	0	424	637	0
13/11/2021	N/A	0	676	815	0
14/11/2021	N/A	0	405	580	0
15/11/2021	N/A	0	678	542	0
16/11/2021	N/A	0	722	886	0
17/11/2021	N/A	0	411	604	0
18/11/2021	N/A	0	391	544	0
19/11/2021	N/A	0	383	536	0
20/11/2021	N/A	0	433	579	0
21/11/2021	N/A	0	416	665	0
22/11/2021	N/A	0	398	617	0
23/11/2021	N/A	0	451	576	0
24/11/2021	N/A	0	396	643	0
25/11/2021	N/A	0	365	519	0
26/11/2021	N/A	0	640	728	0
27/11/2021	N/A	0	453	609	0
28/11/2021	N/A	0	443	640	0
29/11/2021	N/A	0	462	618	0
30/11/2021	N/A	0	416	571	0
1/12/2021	N/A	0	410	577	0
2/12/2021	N/A	0	662	754	0
3/12/2021	N/A	0	412	670	0
4/12/2021	N/A	0	380	541	0
5/12/2021	N/A	0	399	407	0
6/12/2021	N/A	0	249	272	0
7/12/2021	N/A	0	232	239	0
8/12/2021	N/A	0	211	222	0

9/12/2021	N/A	0	194	196	0
10/12/2021	N/A	0	189	201	0
11/12/2021	N/A	0	199	217	0
12/12/2021	N/A	0	180	181	0
13/12/2021	N/A	0	175	175	0
14/12/2021	N/A	0	489	176	0
15/12/2021	N/A	0	500	495	0
16/12/2021	N/A	0	213	230	0
17/12/2021	N/A	0	177	201	0
18/12/2021	N/A	0	183	191	0
19/12/2021	N/A	0	171	189	0
20/12/2021	N/A	0	151	157	0
21/12/2021	N/A	0	150	189	0
22/12/2021	N/A	0	187	208	0
23/12/2021	N/A	0	162	172	0
24/12/2021	N/A	0	156	172	0
25/12/2021	N/A	0	158	158	0
26/12/2021	N/A	0	170	194	0
27/12/2021	N/A	0	139	170	0
28/12/2021	N/A	0	140	181	0
29/12/2021	N/A	0	138	151	0
30/12/2021	N/A	0	199	244	0
31/12/2021	N/A	0	150	165	0

Availability and success rate of the client interface

The table below contains the monthly availability of the client interface (web browser).

Date	Uptime	Downtime
1/10/2021	100.00%	0.00%
2/10/2021	100.00%	0.00%
3/10/2021	100.00%	0.00%
4/10/2021	100.00%	0.00%
5/10/2021	100.00%	0.00%
6/10/2021	100.00%	0.00%
7/10/2021	100.00%	0.00%
8/10/2021	100.00%	0.00%
9/10/2021	100.00%	0.00%
10/10/2021	100.00%	0.00%
11/10/2021	100.00%	0.00%
12/10/2021	100.00%	0.00%
13/10/2021	100.00%	0.00%
14/10/2021	100.00%	0.00%
15/10/2021	100.00%	0.00%

16/10/2021	100.00%	0.00%
17/10/2021	100.00%	0.00%
18/10/2021	100.00%	0.00%
19/10/2021	100.00%	0.00%
20/10/2021	100.00%	0.00%
21/10/2021	100.00%	0.00%
22/10/2021	100.00%	0.00%
23/10/2021	100.00%	0.00%
24/10/2021	100.00%	0.00%
25/10/2021	100.00%	0.00%
26/10/2021	100.00%	0.00%
27/10/2021	100.00%	0.00%
28/10/2021	100.00%	0.00%
29/10/2021	100.00%	0.00%
30/10/2021	100.00%	0.00%
31/10/2021	100.00%	0.00%
1/11/2021	100.00%	0.00%
2/11/2021	100.00%	0.00%
3/11/2021	100.00%	0.00%
4/11/2021	100.00%	0.00%
5/11/2021	100.00%	0.00%
6/11/2021	100.00%	0.00%
7/11/2021	100.00%	0.00%
8/11/2021	100.00%	0.00%
9/11/2021	100.00%	0.00%
10/11/2021	100.00%	0.00%
11/11/2021	100.00%	0.00%
12/11/2021	100.00%	0.00%
13/11/2021	100.00%	0.00%
14/11/2021	100.00%	0.00%
15/11/2021	100.00%	0.00%
16/11/2021	100.00%	0.00%
17/11/2021	100.00%	0.00%
18/11/2021	100.00%	0.00%
19/11/2021	100.00%	0.00%
20/11/2021	100.00%	0.00%
21/11/2021	100.00%	0.00%
22/11/2021	100.00%	0.00%
23/11/2021	100.00%	0.00%
24/11/2021	100.00%	0.00%
25/11/2021	100.00%	0.00%
26/11/2021	100.00%	0.00%
27/11/2021	100.00%	0.00%
28/11/2021	100.00%	0.00%

29/11/2021	100.00%	0.00%
30/11/2021	100.00%	0.00%
1/12/2021	100.00%	0.00%
2/12/2021	100.00%	0.00%
3/12/2021	100.00%	0.00%
4/12/2021	100.00%	0.00%
5/12/2021	100.00%	0.00%
6/12/2021	100.00%	0.00%
7/12/2021	100.00%	0.00%
8/12/2021	100.00%	0.00%
9/12/2021	96.46%	3.54%
10/12/2021	100.00%	0.00%
11/12/2021	100.00%	0.00%
12/12/2021	100.00%	0.00%
13/12/2021	100.00%	0.00%
14/12/2021	100.00%	0.00%
15/12/2021	100.00%	0.00%
16/12/2021	100.00%	0.00%
17/12/2021	100.00%	0.00%
18/12/2021	100.00%	0.00%
19/12/2021	100.00%	0.00%
20/12/2021	100.00%	0.00%
21/12/2021	100.00%	0.00%
22/12/2021	100.00%	0.00%
23/12/2021	100.00%	0.00%
24/12/2021	100.00%	0.00%
25/12/2021	100.00%	0.00%
26/12/2021	100.00%	0.00%
27/12/2021	100.00%	0.00%
28/12/2021	100.00%	0.00%
29/12/2021	100.00%	0.00%
30/12/2021	100.00%	0.00%
31/12/2021	100.00%	0.00%

Performance of the client interface

The table below contains the daily average performance in ms of the client interface.

Date	PIS Response	Accounts AIS	Transactions AIS
1/10/2021	1004	1554	1147
2/10/2021	968	1492	1090
3/10/2021	1005	1530	1139
4/10/2021	1072	1631	1249
5/10/2021	1047	1578	1177

6/10/2021	1012	1542	1120
7/10/2021	1054	1659	1173
8/10/2021	1061	1645	1181
9/10/2021	1084	1640	1180
10/10/2021	1058	1666	1207
11/10/2021	1104	1675	1260
12/10/2021	1227	1841	1348
13/10/2021	1127	1702	1279
14/10/2021	1135	1749	1314
15/10/2021	1085	1687	1220
16/10/2021	1068	1790	1262
17/10/2021	1094	1702	1248
18/10/2021	1154	1741	1292
19/10/2021	1175	1705	1248
20/10/2021	1133	1675	1215
21/10/2021	1131	1720	1245
22/10/2021	1172	1782	1303
23/10/2021	1095	1730	1245
24/10/2021	1077	1692	1216
25/10/2021	1199	1875	1345
26/10/2021	1103	1766	1263
27/10/2021	1089	1715	1276
28/10/2021	1035	1694	1222
29/10/2021	1053	1755	1218
30/10/2021	1054	1724	1280
31/10/2021	1217	2141	1461
1/11/2021	1015	1611	1303
2/11/2021	1322	1932	1516
3/11/2021	1063	1696	1224
4/11/2021	1060	1684	1199
5/11/2021	1041	1723	1231
6/11/2021	1018	1665	1170
7/11/2021	999	1663	1149
8/11/2021	1054	1751	1236
9/11/2021	1041	1680	1175
10/11/2021	1128	1865	1358
11/11/2021	989	1610	1138
12/11/2021	1045	1686	1219
13/11/2021	1057	1751	1245
14/11/2021	1046	1749	1194
15/11/2021	1066	1749	1252
16/11/2021	1046	1763	1223
17/11/2021	1076	1775	1222
18/11/2021	1037	1730	1210

19/11/2021	1068	1738	1277
20/11/2021	1000	1696	1182
21/11/2021	958	1609	1150
22/11/2021	983	1647	1233
23/11/2021	1033	1623	1182
24/11/2021	953	1618	1187
25/11/2021	1015	1714	1214
26/11/2021	985	1587	1154
27/11/2021	973	1617	1109
28/11/2021	959	1570	1077
29/11/2021	1068	1677	1408
30/11/2021	1086	1789	1281
1/12/2021	1004	1648	1213
2/12/2021	959	1588	1134
3/12/2021	983	1646	1102
4/12/2021	910	1562	1087
5/12/2021	948	1559	1129
6/12/2021	960	1576	1211
7/12/2021	998	1634	1166
8/12/2021	1001	1648	1176
9/12/2021	976	1600	1153
10/12/2021	976	1601	1144
11/12/2021	945	1570	1130
12/12/2021	930	1607	1094
13/12/2021	956	1591	1146
14/12/2021	1062	1765	1306
15/12/2021	976	1594	1118
16/12/2021	966	1607	1153
17/12/2021	909	1538	1097
18/12/2021	920	1581	1095
19/12/2021	929	1604	1127
20/12/2021	908	1497	1099
21/12/2021	909	1535	1089
22/12/2021	896	1481	1092
23/12/2021	892	1474	1028
24/12/2021	871	1462	1163
25/12/2021	919	1615	1088
26/12/2021	906	1587	1062
27/12/2021	870	1444	1033
28/12/2021	921	1519	1132
29/12/2021	884	1452	1081
30/12/2021	889	1441	1021
31/12/2021	861	1458	1043