

Availability and performance of the PSD2 API channel

This document provides an updated overview of the statistics defined in the guidelines by the EBA.

Availability and success rate of the PSD2 APIs

The table below contains the daily availability and the daily success rate of all the PSD2 APIs combined. To compare these figures with the client interface please check below in this document.

Date	Uptime	Downtime	AIS success rate	AIS error rate	PIS	CIS
1/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
2/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
3/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
4/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
5/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
6/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
7/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
8/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
9/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
10/01/2021	100.00%	0.00%	99.90%	0.10%	N/A	N/A
11/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
12/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
13/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
14/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
15/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
16/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
17/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
18/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
19/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
20/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
21/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
22/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
23/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
24/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
25/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
26/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
27/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
28/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
29/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
30/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
31/01/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
1/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
2/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
3/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
4/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A

5/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
6/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
7/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
8/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
9/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
10/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
11/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
12/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
13/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
14/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
15/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
16/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
17/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
18/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
19/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
20/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
21/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
22/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
23/02/2021	100.00%	0.00%	99.99%	0.01%	N/A	N/A
24/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
25/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
26/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
27/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
28/02/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
1/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
2/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
3/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
4/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
5/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
6/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
7/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
8/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
9/03/2021	100.00%	0.00%	99.99%	0.01%	N/A	N/A
10/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
11/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
12/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
13/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
14/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
15/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
16/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
17/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
18/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
19/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
20/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A

21/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
22/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
23/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
24/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
25/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
26/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
27/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
28/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
29/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
30/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A
31/03/2021	100.00%	0.00%	100.00%	0.00%	N/A	N/A

Performance of the PSD2 APIs

The table below contains the daily average performance in ms per PSD2 API.

Date	CIS Response	PIS Response	Accounts AIS	Transactions AIS	Balance AIS
1/01/2021	N/A	N/A	1172	757	514
2/01/2021	N/A	N/A	1172	763	521
3/01/2021	N/A	N/A	1096	729	494
4/01/2021	N/A	N/A	1598	2047	402
5/01/2021	N/A	N/A	1653	2183	427
6/01/2021	N/A	N/A	857	546	359
7/01/2021	N/A	N/A	1475	1556	408
8/01/2021	N/A	N/A	1127	728	494
9/01/2021	N/A	N/A	1127	734	501
10/01/2021	N/A	N/A	1054	701	475
11/01/2021	N/A	N/A	1537	1968	387
12/01/2021	N/A	N/A	1589	2099	411
13/01/2021	N/A	N/A	824	525	345
14/01/2021	N/A	N/A	1418	1496	392
15/01/2021	N/A	N/A	1795	1639	352
16/01/2021	N/A	N/A	1356	1546	429
17/01/2021	N/A	N/A	1207	1455	487
18/01/2021	N/A	N/A	1232	1401	566
19/01/2021	N/A	N/A	353	0	0
20/01/2021	N/A	N/A	1661	1849	476
21/01/2021	N/A	N/A	1366	1519	449
22/01/2021	N/A	N/A	1459	1571	467
23/01/2021	N/A	N/A	1889	1619	478
24/01/2021	N/A	N/A	911	1889	489
25/01/2021	N/A	N/A	995	992	473

26/01/2021	N/A	N/A	1144	980	472
27/01/2021	N/A	N/A	0	1518	486
28/01/2021	N/A	N/A	1223	1451	504
29/01/2021	N/A	N/A	1449	1481	497
30/01/2021	N/A	N/A	1060	1315	507
31/01/2021	N/A	N/A	1365	1574	543
1/02/2021	N/A	N/A	1139	1326	524
2/02/2021	N/A	N/A	1257	1492	522
3/02/2021	N/A	N/A	1228	1370	497
4/02/2021	N/A	N/A	1040	1150	431
5/02/2021	N/A	N/A	970	1045	436
6/02/2021	N/A	N/A	1130	1208	653
7/02/2021	N/A	N/A	1932	1847	509
8/02/2021	N/A	N/A	2182	2366	339
9/02/2021	N/A	N/A	1928	1875	339
10/02/2021	N/A	N/A	2262	2422	436
11/02/2021	N/A	N/A	2293	2104	325
12/02/2021	N/A	N/A	1475	1601	368
13/02/2021	N/A	N/A	1613	1736	387
14/02/2021	N/A	N/A	2098	1995	438
15/02/2021	N/A	N/A	1621	1328	526
16/02/2021	N/A	N/A	2236	2043	411
17/02/2021	N/A	N/A	2021	2045	583
18/02/2021	N/A	N/A	2118	2076	380
19/02/2021	N/A	N/A	2001	2027	438
20/02/2021	N/A	N/A	2090	2086	405
21/02/2021	N/A	N/A	1866	1959	391
22/02/2021	N/A	N/A	2173	2202	347
23/02/2021	N/A	N/A	2311	2307	359
24/02/2021	N/A	N/A	1792	1967	375
25/02/2021	N/A	N/A	1957	1995	397
26/02/2021	N/A	N/A	1069	1152	422
27/02/2021	N/A	N/A	676	674	440
28/02/2021	N/A	N/A	645	641	0
1/03/2021	N/A	N/A	611	601	0
2/03/2021	N/A	N/A	592	587	0
3/03/2021	N/A	N/A	659	658	0
4/03/2021	N/A	N/A	625	614	0
5/03/2021	N/A	N/A	612	603	0
6/03/2021	N/A	N/A	790	834	374
7/03/2021	N/A	N/A	4157	4177	475
8/03/2021	N/A	N/A	777	793	353
9/03/2021	N/A	N/A	810	963	421
10/03/2021	N/A	N/A	1058	1146	485

11/03/2021	N/A	N/A	810	924	421
12/03/2021	N/A	N/A	1230	1293	363
13/03/2021	N/A	N/A	1044	992	427
14/03/2021	N/A	N/A	1276	1155	376
15/03/2021	N/A	N/A	885	921	347
16/03/2021	N/A	N/A	887	1014	414
17/03/2021	N/A	N/A	1499	1596	409
18/03/2021	N/A	N/A	1414	1479	368
19/03/2021	N/A	N/A	1076	1186	391
20/03/2021	N/A	N/A	1463	1633	431
21/03/2021	N/A	N/A	1304	1150	413
22/03/2021	N/A	N/A	1273	1063	406
23/03/2021	N/A	N/A	2387	2417	392
24/03/2021	N/A	N/A	1672	1649	408
25/03/2021	N/A	N/A	1253	1150	402
26/03/2021	N/A	N/A	1525	1617	408
27/03/2021	N/A	N/A	1332	1276	455
28/03/2021	N/A	N/A	1439	1363	500
29/03/2021	N/A	N/A	766	929	442
30/03/2021	N/A	N/A	1272	1566	476
31/03/2021	N/A	N/A	1204	1357	451

Availability and success rate of the client interface

The table below contains the monthly availability of the client interface (web browser).

Date	Uptime	Downtime
1/01/2021	100.00%	0.00%
2/01/2021	100.00%	0.00%
3/01/2021	100.00%	0.00%
4/01/2021	100.00%	0.00%
5/01/2021	100.00%	0.00%
6/01/2021	100.00%	0.00%
7/01/2021	100.00%	0.00%
8/01/2021	100.00%	0.00%
9/01/2021	100.00%	0.00%
10/01/2021	100.00%	0.00%
11/01/2021	100.00%	0.00%
12/01/2021	100.00%	0.00%
13/01/2021	100.00%	0.00%
14/01/2021	100.00%	0.00%
15/01/2021	100.00%	0.00%
16/01/2021	100.00%	0.00%
17/01/2021	100.00%	0.00%

18/01/2021	100.00%	0.00%
19/01/2021	100.00%	0.00%
20/01/2021	100.00%	0.00%
21/01/2021	100.00%	0.00%
22/01/2021	100.00%	0.00%
23/01/2021	100.00%	0.00%
24/01/2021	100.00%	0.00%
25/01/2021	100.00%	0.00%
26/01/2021	100.00%	0.00%
27/01/2021	100.00%	0.00%
28/01/2021	100.00%	0.00%
29/01/2021	100.00%	0.00%
30/01/2021	100.00%	0.00%
31/01/2021	100.00%	0.00%
1/02/2021	100.00%	0.00%
2/02/2021	100.00%	0.00%
3/02/2021	93.33%	6.67%
4/02/2021	100.00%	0.00%
5/02/2021	100.00%	0.00%
6/02/2021	100.00%	0.00%
7/02/2021	100.00%	0.00%
8/02/2021	100.00%	0.00%
9/02/2021	100.00%	0.00%
10/02/2021	100.00%	0.00%
11/02/2021	95.90%	4.10%
12/02/2021	100.00%	0.00%
13/02/2021	100.00%	0.00%
14/02/2021	100.00%	0.00%
15/02/2021	100.00%	0.00%
16/02/2021	100.00%	0.00%
17/02/2021	100.00%	0.00%
18/02/2021	100.00%	0.00%
19/02/2021	100.00%	0.00%
20/02/2021	100.00%	0.00%
21/02/2021	100.00%	0.00%
22/02/2021	100.00%	0.00%
23/02/2021	100.00%	0.00%
24/02/2021	100.00%	0.00%
25/02/2021	100.00%	0.00%
26/02/2021	100.00%	0.00%
27/02/2021	100.00%	0.00%
28/02/2021	100.00%	0.00%
1/03/2021	100.00%	0.00%
2/03/2021	100.00%	0.00%

3/03/2021	100.00%	0.00%
4/03/2021	100.00%	0.00%
5/03/2021	96.94%	3.06%
6/03/2021	100.00%	0.00%
7/03/2021	100.00%	0.00%
8/03/2021	100.00%	0.00%
9/03/2021	94.03%	5.97%
10/03/2021	100.00%	0.00%
11/03/2021	100.00%	0.00%
12/03/2021	100.00%	0.00%
13/03/2021	100.00%	0.00%
14/03/2021	100.00%	0.00%
15/03/2021	100.00%	0.00%
16/03/2021	100.00%	0.00%
17/03/2021	100.00%	0.00%
18/03/2021	100.00%	0.00%
19/03/2021	100.00%	0.00%
20/03/2021	100.00%	0.00%
21/03/2021	100.00%	0.00%
22/03/2021	100.00%	0.00%
23/03/2021	100.00%	0.00%
24/03/2021	100.00%	0.00%
25/03/2021	100.00%	0.00%
26/03/2021	100.00%	0.00%
27/03/2021	100.00%	0.00%
28/03/2021	100.00%	0.00%
29/03/2021	100.00%	0.00%
30/03/2021	100.00%	0.00%
31/03/2021	100.00%	0.00%

Performance of the client interface

The table below contains the daily average performance in ms of the client interface.

Date	PIS Response	Accounts AIS	Transactions AIS
1/01/2021	1170	1092	1184
2/01/2021	1186	1108	1176
3/01/2021	1202	1122	1172
4/01/2021	1272	1214	1243
5/01/2021	1298	1218	1254
6/01/2021	1263	1176	1193
7/01/2021	1264	1172	1150
8/01/2021	1383	1239	1270
9/01/2021	1283	1145	1138

10/01/2021	1251	1136	1148
11/01/2021	1367	1254	1198
12/01/2021	1365	1208	1176
13/01/2021	1362	1229	1204
14/01/2021	1451	1338	1310
15/01/2021	1665	1593	1514
16/01/2021	1287	1163	1140
17/01/2021	1262	1152	1119
18/01/2021	1993	2974	1311
19/01/2021	1481	1404	1372
20/01/2021	1353	1268	1224
21/01/2021	1521	1450	1469
22/01/2021	1543	1458	1316
23/01/2021	1411	1263	1219
24/01/2021	1397	1241	1212
25/01/2021	1625	1542	1474
26/01/2021	1876	1788	1731
27/01/2021	1437	1304	1242
28/01/2021	1423	1306	1250
29/01/2021	1464	1308	1278
30/01/2021	1570	1464	1458
31/01/2021	1370	1225	1195
1/02/2021	1563	1420	1357
2/02/2021	1765	1665	1574
3/02/2021	1606	1596	1369
4/02/2021	1609	1530	1454
5/02/2021	1995	1830	1743
6/02/2021	1325	1164	1017
7/02/2021	1300	1198	1081
8/02/2021	1389	1241	1140
9/02/2021	1392	1282	1124
10/02/2021	1413	1263	1155
11/02/2021	1936	2009	1473
12/02/2021	1582	1415	1343
13/02/2021	1370	1199	1138
14/02/2021	1439	1247	1165
15/02/2021	1564	1429	1332
16/02/2021	1475	1344	1213
17/02/2021	1420	1316	1148
18/02/2021	1540	1433	1286
19/02/2021	1494	1298	1208
20/02/2021	1410	1226	1135
21/02/2021	1582	1440	1231
22/02/2021	1649	1467	1323

23/02/2021	1501	1387	1217
24/02/2021	1502	1378	1261
25/02/2021	1921	1480	1311
26/02/2021	1850	1370	1232
27/02/2021	1788	1291	1211
28/02/2021	1915	1281	1155
1/03/2021	2133	1611	1457
2/03/2021	1879	1370	1281
3/03/2021	1911	1339	1229
4/03/2021	1908	1383	1262
5/03/2021	1993	1381	1254
6/03/2021	1877	1270	1190
7/03/2021	1794	1346	1207
8/03/2021	1873	1400	1280
9/03/2021	1842	1403	1199
10/03/2021	1857	1361	1223
11/03/2021	1908	1431	1297
12/03/2021	1939	1455	1305
13/03/2021	1649	1182	1103
14/03/2021	1745	1272	1149
15/03/2021	1948	1430	1277
16/03/2021	1821	1363	1199
17/03/2021	1929	1477	1343
18/03/2021	1866	1366	1267
19/03/2021	1787	1336	1227
20/03/2021	1652	1203	1102
21/03/2021	1583	1170	1062
22/03/2021	1764	1344	1221
23/03/2021	1874	1404	1263
24/03/2021	2075	1571	1471
25/03/2021	1959	1463	1340
26/03/2021	2322	1754	1688
27/03/2021	1886	1356	1275
28/03/2021	1913	1416	1361
29/03/2021	2032	1545	1456
30/03/2021	2090	1614	1442
31/03/2021	2110	1610	1462